

## 10/5/5 Program – Non Residential Construction Frequently Asked Questions

Questions	Answers
<b>What is the 10/5/5 Program?</b>	It is a program that aims to improve work health and safety, injury management and return to work outcomes in the highest risk industry sectors. '10/5/5' represents the ten highest risk industries, the five highest risk illnesses and the five highest risk injuries within those ten industries.
<b>Why focus on the highest risks?</b>	By working with our customers from high risk industries and adopting a risk based approach WorkCover aims to improve safety outcomes, preventing injuries and illnesses in the workplace and reducing costs to the industry and the NSW community.
<b>How were the ten industries identified?</b>	The ten industries were identified based on a combination of indicators including; gross incurred cost (GIC), total number of claims, incidence rate and public interest.
<b>What are the ten highest risk industries?</b>	The ten highest risk industries are: <ul style="list-style-type: none"> <li>• Demolition</li> <li>• Road Freight Transport</li> <li>• Sheep and Beef Cattle Farming</li> <li>• Wooden structural component manufacturing</li> <li>• Road and Bridge Construction</li> <li>• Plant Nurseries and Grape Growing</li> <li>• House Construction</li> <li>• Concrete Construction Services</li> <li>• Landscaping Services</li> <li>• Plastic Product Manufacturing</li> </ul>
<b>What does this mean for those outside the ten industries?</b>	We will continue to help all NSW workplaces to be safe, healthy and productive through providing a range of products and services.  Our proactive projects, however, will focus on the 10/5/5.
<b>What does the program involve?</b>	There will be a separate project for each of the industry sectors, with WorkCover working together with its customers to understand the issues, plan what approach to take and develop solutions.
	Those solutions might include things like: <ul style="list-style-type: none"> <li>• new products or services</li> <li>• awareness raising initiatives</li> <li>• mentoring programs</li> <li>• incentives such as rebates.</li> </ul>
	After analysing industry and claims data, one of our first steps is to visit workplaces to validate and build on our initial understanding.

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<p><b>What will happen during the validation visits?</b></p>	<p>The purpose of these visits is to observe and discuss what issues exist in the industry, and what the underlying causes are.</p> <p>Additionally, we want to understand what challenges make it difficult for workplaces to implement longer-term controls to work health and safety, return to work and injury management.</p> <p>The WorkCover officer may discuss possible solutions to overcoming those challenges or preventing those issues from occurring in the workplace.</p> <p>Whilst the validation visits are primarily for information gathering, if hazards in the workplace present an immediate risk to health and safety, the officer will request the employer to take immediate action to rectify the risk or may need to issue a notice to ensure the situation is made safe. Any action or advice will be made clear to the employers and workers at the time.</p>
<p><b>Who is being visited?</b></p>	<p>Persons conducting a Business or Undertaking (PCBU) across Southern Coastal regions of NSW of various sizes will be visited.</p> <p>WorkCover Executives and senior management are also visiting peak employer and union bodies.</p>
<p><b>When are the visits?</b></p>	<p>Validation visits for the Non-Residential Construction Industry in the Illawarra/South Coast region covering Goulburn, Bega, Cooma, Batemans Bay, Nowra and Wollongong regions will be undertaken mid March to end of April 2012.</p>
<p><b>How long will the visits take?</b></p>	<p>Each visit may take between 1 and 3 hours depending on the size and complexity of issues/worksites.</p>
<p><b>Who can stakeholders contact if they want further information about the visits?</b></p>	<p>For further information please contact the following district offices:</p> <ul style="list-style-type: none"> <li>• Wollongong – (02) 4222 7333</li> <li>• Goulburn – (02) 4824 1500</li> <li>• Bega – (02) 6491 6600</li> <li>• Nowra – (02) 4428 6700</li> </ul>